## Willow Grove B&B Inn - COVID 19 Safety Plan

## Ensuring our Guests have a safe experience while staying at Willow Grove.

- We kindly ask that all guests sanitize their hands on arrival and each time they leave or enter the B&B.
- All high contact surfaces in the entranceway are sanitized daily.
  Door knobs, light switches and hand railings.
- We have limited our contact with guests during their stay to check in and check out. Pre arranged self check in and out is available.
- Our breakfast option in the main dining area is currently unavailable until further notice. Guests may pre-order a self-serve breakfast for an additional fee.
- We have set up a mini kitchenette area in the common space for our guests basic food preparation needs. Information of local dining options is also provided.
- Contactless payments options are available with our online partners.
- Booking.com https://www.booking.com/hotel/ca/willow-grove-b-amp-b-inn.html
- Airbnb <a href="https://www.airbnb.ca/rooms/35232186?">https://www.airbnb.ca/rooms/35232186?</a>

## **COVID 19 Cleaning, Disinfection and Sanitation procedures.**

- All cleaning and sanitation is done with face mask and gloves.
- Rooms are left to self-disinfect for 3 days before cleaning commences.
- All table surfaces are disinfected with anti bacterial/viral cleaners.
- Bedding and towels are washed in hot water and hung to dry in the hot sun.
- All contact surfaces in Bathrooms are disinfected between guests.
- Single use tissues and soaps are provided in our rooms.
- Laminated guest info sheets and room keys are disinfected between guests.
- For your safety, room cleaning services are not available during guests stay.